



Our Nutfield Vertigo clinic is delivered through a collaborative partnership between Gatwick Audiology and ENT Surrey, providing a comprehensive and integrated approach to patient care.

PRIVACY NOTICE AND CONSENT FORM

1. Privacy Overview

Nutfield Vertigo Clinic is an independent provider of balance diagnostic services. As part of your assessment, you may undergo tests such as Vestibular Function Testing, Balance Assessments, and/or remote diagnostic evaluations.

This form explains how your personal and sensitive information will be collected, used, stored, and protected in accordance with applicable privacy laws. It also confirms your consent to undergo testing using our medical devices.

2. Purpose of Collecting Your Information

We collect your personal and health information in order to:

- Conduct balance assessments
- Perform vestibular function testing
- Enable remote diagnostic evaluations where appropriate
- Contact you regarding your results, follow-up care, and future appointments

By proceeding, you consent to the collection and retention of this information for the purposes listed above. Without this information, we may be unable to provide appropriate diagnostic services.

3. Remote Diagnostic Assistance

In some cases, your test data (e.g. video recordings from VNG or results from VHIT) may be securely shared with qualified remote specialists for interpretation and diagnosis.

Only de-identified or minimally necessary information will be shared, and all data will be handled securely and confidentially.

4. Information Collected by Equipment and Software

We may collect:

- Personal details (name, gender, height, weight, age, contact details)
- Relevant medical history and current health information
- Test results generated during your assessment

Certain diagnostic equipment may automatically record data such as eye movements, balance responses, and related measurements. This information is used for clinical assessment, reporting, and regulatory compliance, and is stored securely.



5. Disclosure of Information

With your consent, your personal and diagnostic information may be shared with:

- Relevant UK health authorities (including NHS bodies where applicable)
- Remote diagnostic specialists
- Healthcare professionals involved in your care

De-identified data may also be used for internal analysis, quality assurance, or research purposes.

6. Consent to Contact

We may contact you via telephone, SMS, or email regarding:

- Appointment confirmations
- Test results and follow-up care
- Equipment maintenance reminders
- Relevant healthcare updates

Under the UK GDPR and the Privacy and Electronic Communications Regulations (PECR), your consent allows us to contact you for these purposes unless you opt out.

7. Nature of the Assessment

Your assessment may involve:

- Moving your head or body into different positions
- Following visual targets
- Changes in posture and balance
- Use of specialised equipment (e.g. goggles or electrodes) to record eye and muscle movements

8. Possible Risks and Discomforts

These tests are generally safe; however, some individuals may experience temporary effects, including:

- Increased dizziness or vertigo
- Nausea or unsteadiness
- Mild fatigue
- Rare risk of falls or injury (you will be closely supervised)
- Occasional anxiety or panic symptoms

These effects are usually short-lived and resolve soon after testing. Please inform your clinician if you have concerns about tolerating the procedure.

9. Your Rights

Under the UK GDPR and the Data Protection Act 2018, you have the right to:



- Access your personal data
- Request correction of inaccurate or incomplete information

To exercise these rights, please contact our Privacy Officer.

10. Acknowledgement and Consent

I confirm that I have read and understood this Privacy Notice and Consent Form. I consent to:

- The collection, use, and disclosure of my personal and health information as described
- Undergoing the assessment and testing procedures
- Secure sharing of diagnostic data for remote evaluation where necessary
- Being contacted via phone, SMS, or email regarding my care

Patient Name: _____

Signature: _____

Date: _____

Contact Us

If you have any questions or concerns before or after your appointment, please contact us:

Phone: 0333 011 7717

Email: hello@gatwickaudiology.co.uk

Address:

Nutfield Ear Care Centre
Vertigo Clinic
Robert Denholm House
Bletchingley Road
Nutfield, Surrey
RH1 4HW