



## Your Hearing Assessment

Start your journey with confidence

### What makes us different?

- Fully Private Clinic – Appointments without long waiting lists
- On-Site Wax Removal – Safe and gentle micro-suction available
- Latest Hearing Technology – Invisible, rechargeable, Bluetooth, and AI models
- Dedicated Aftercare – Comprehensive support, servicing & follow-up
- Discreet & Friendly Environment – You'll never feel rushed or overwhelmed
- Service available for adults and children

### What happens during the hearing assessment?

Your 60–90 minute assessment may include:

- Pre-assessment questionnaire about your hearing and lifestyle needs
- Full medical and hearing history (onset, tinnitus, ear infections, family history, noise exposure, medical conditions, etc.)
- Ear examination (otoscopy or video-otoscopy)
- Micro-suction wax removal (if needed)
- Tympanometry and acoustic reflex testing (if appropriate)
- Comprehensive hearing test (air, bone, and speech tests)
- Speech discrimination and speech-in-noise testing (e.g., QuickSIN)
- Otoacoustic emissions or middle-ear pressure testing if required
- Visual reinforcement audiometry (Pulborough only) and free field testing for children

*All procedures are painless, and your audiologist will explain everything clearly before starting.*

### Listening needs assessment

We use structured, evidence-based tools to understand your communication challenges and measure progress to help set realistic goals and track improvements after fitting.



## Results & recommendations

We'll review your results with you immediately, including:

- Type and degree of hearing loss
- Impact on communication and lifestyle
- Whether onward medical referral is needed (report sent to your GP/ENT with consent)
- Recommendations for hearing aids if appropriate



## If you need medical support

Sometimes hearing tests reveal issues that need onward care.

If this happens, we will:

- Provide a written report for your GP or ENT specialist
- Refer you promptly for further assessment or treatment

## Choosing the right hearing aids

If hearing aids are advised, we'll work with you to select the most suitable option, considering:

- Audiogram and hearing profile
- Whether one or two aids (monaural, binaural, CROS/BiCROS, bone-conduction) will help
- Style options: IIC, CIC, ITC, ITE, RIC, BTE, rechargeable, Bluetooth, AI models
- Electroacoustic and technical features (directional mics, multiple programs, noise reduction, feedback management, frequency lowering)
- Lifestyle (work, travel, social, home)
- Dexterity and ease of handling
- Cosmetic preferences
- Budget and warranty options

*You'll usually be shown sample products and given two or more options from different manufacturers.*

## Ear wax removal – in-clinic service

Blocked ears can affect both hearing and test accuracy. We offer safe, gentle wax removal using micro-suction, which can be booked as a stand-alone service or combined with your hearing test.

## Preparing for your appointment

To get the best outcome from your assessment:

- Bring any previous hearing aids or test results (audiograms)
- Think about everyday listening challenges (group chats, TV volume, phone calls, social events)
- Bring a partner, friend, or family member – they can help recall information and share their perspective

# Your Journey to Better Hearing Starts Here

Improving your hearing reconnects you with the people and moments that matter most. Whether it's enjoying conversations, hearing the TV clearly, or regaining confidence, we're here to guide you every step of the way.

**Questions?** We're here to help.



## How to Book an Appointment

Simply call or email us – we're happy to help:

**call:** 0333 011 7717

**email:** [hello@gatwickaudiology.co.uk](mailto:hello@gatwickaudiology.co.uk)

**web:** [www.gatwickaudiology.co.uk](http://www.gatwickaudiology.co.uk)

 **GATWICK  
AUDIOLOGY**  
Hearing Aids, Tinnitus  
and Wax Management